

Quick Guide to STAR Health Program Enhancements for DFPS Staff



Superior HealthPlan continually strives to provide enhancements to the STAR Health program. Currently, STAR Health members can receive extra services* like the ones listed below.

Benefit Enhancement	
Expanded Vision Benefits	Expanded vision benefits providing prescription glasses or \$100 towards the cost of any features or frames not covered by Medicaid.
Over-the-Counter Pharmacy Services	\$30 every quarter for over-the-counter items through a mail order program.
Care Grant	Small cash grants for items like art supplies, clothing or other personal items.
a2A My Health Pays® Rewards Program	a2A My Health Pays® Rewards Program offering financial, non-cash incentives for members ages 18 through 20 years old who complete wellness visits, dental checkups and other health screenings.
Boys and Girls Club Membership	Up to \$25 towards a Boys and Girls Club membership for members ages 6 through 17 years old.
Sports/Camp Physicals	Sports or camp physicals for members ages 4 to 18 years old.
Online Mental Health Resources	In addition to online training opportunities STAR Health members will have access to www.myStrength.com online resources to improve mental health and overall wellbeing available for members, caregivers and caseworkers.
Inpatient Follow-up Incentive Program	\$20 gift card and journal (once per year) for members, ages 6 to 20 years old, who have been hospitalized for a mental health or substance abuse diagnosis that go to a follow-up appointment within 7 days of being discharged from the hospital.
Case-by-Case Services (upon approval)	Support services available to members when case needs are identified. <ul style="list-style-type: none"> • Trauma inform peer support for caregivers. • Practice visits for gynecology and dental appointments. • Arrangement of prior authorized non-emergency transportation to the new placement. • Costs covered for professional assembly and disassembly of durable medical equipment for PMN members when a placement change is indicated. • Provision of identified skilled nursing services for PMN members during transportation to the new placement or the use of non-emergent ambulance transport to new placement. • Provision of up to a 48-hour observation stay in an inpatient setting when placement or supports are not immediately in place during an emergent transition.
Health Passport	In addition to standard web browsing, STAR Health members will have mobile Health Passport access.
Mobile Crises Outreach Teams (MCOT)	Available statewide through the Local Mental Health Authorities. In addition, STAR Health mobile crises services will be available in Houston, Dallas, San Antonio, Lubbock and Corpus Christi if children/youth are placed with Pathways and Covenant Kids.
Network Enhancement	
Psychiatric Hospital Diversion Program	Program is being offered in the Dallas/Fort Worth, Houston, San Antonio and Abilene areas.
Centers of Excellence	Statewide access to specialized foster care clinics that have expertise in child welfare and Trauma Informed Care.

If you would like more information on these services, please view one of the previously recorded DFPS webinar trainings called “STAR Health Program Enhancements,” contact your regional Well Being Specialist or call Superior at 1-866-912-6283.