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STAR Health Training Tool Kit

Initial Assessments at Removal

9/1/2017

Objectives



- Help DFPS identify the assessments and services that are required immediately after removal.
- Review how to use Health Passport to gather information on past medical appointments, medications and health providers.
- All children entering DFPS legal custody need a comprehensive assessment of both physical and behavioral health needs right away. The Texas Health Steps medical checkup and the Child and Adolescents Strengths and Needs (CANS) assessment provide a full picture of a child's strengths and needs to create the best plan of service. Children and youth must have both the Texas Health Steps medical checkup and the CANS assessment within 30 days of coming into legal custody of DFPS to ensure they get the best care.

Comprehensive Overview of STAR Health Services for DFPS Caseworkers



- Texas Health Steps
- CANS
- Health Passport

STAR Health Welcome Call



- STAR Health Member Connections
- Select Primary Care Provider (PCP)
- Assist in scheduling appointments
 - Texas Health Steps medical checkup
 - Texas Health Steps dental checkup
 - CANS assessment
- General health screening
 - Physical Health (PH) or Behavioral Health (BH) Service Management
 - Done by Member Connections Representative over the phone

What is Texas Health Steps?



- Texas Health Steps is a comprehensive preventative care program for all Medicaid-eligible children from birth through age 20.
- Texas Health Steps medical checkups are to be performed by a licensed health practitioner who is enrolled in Texas Medicaid as a Texas Health Steps provider. These initial screenings should also include, at a minimum:
 - Family history
 - Physical examinations
 - Dental assessment, checkup and treatments
 - Measurements (height, weight and infant head circumference)
 - Mental health assessment
 - Developmental and nutritional assessments
 - Vision and hearing screenings
 - Laboratory tests
 - Lead screenings
 - Immunizations
 - Tuberculosis test (often called TB)
- Reminder: **Not all Superior PCPs are Texas Health Steps providers!**

Texas Health Steps Medical Checkups



To ensure a comprehensive assessment of physical health needs, Texas Health Steps medical checkups must be completed within 30 days of entering DFPS legal custody.

- This does not apply to each time the child changes placement
 - NOTE: There might be other licensing requirements for different placements.
- Texas Health Steps medical checkups **must** be completed by a Superior Texas Health Steps provider.

STAR Health Member Services

1-866-912-6283

Ongoing Texas Health Steps Medical Checkups



- Children under the age of 3 require more frequent Texas Health Steps medical checkups.

3 -5 days	6 months	18 months
2 weeks	9 months	24 months
2 months	12 months	30 months
4 months	15 months	
- Children age 3 through age 20 years old must have medical checkups scheduled one year after the previous checkup, and no later than the child's next birthday.
- Sports physicals are a covered benefit for children in DFPS Conservatorship.

Texas Health Steps Medical Checkups



- Children may need more frequent medical checkups when:
 - The physician determines the checkup is “medically necessary.”
 - There is a high risk of the child getting sick (e.g., if another child in the home has a high level of lead in the blood).
 - A child enters Head Start, day care, foster care, or pre-adoption.
 - The child needs anesthesia for required dental services.

Texas Health Steps Dental Checkups



- Initial Texas Health Steps dental checkups
 - Children age 6 months and over need to have a dental checkup within 60 days of entering DFPS legal custody.
 - For children already in foster care, set up the dental checkup within 30 days of the child turning 6 months of age.

How to Get Texas Health Step Appointments



- Superior Member Connections will offer to schedule a Texas Health Steps appointment and dental exam with the Medical Consenter during the welcome call.
- The Medical Consenter can call their PCP to schedule a Texas Health Steps appointment and their dentist to schedule a dental exam.
- If the child's PCP is not a Texas Health Steps provider, call Member Services for help locating a doctor who can provide the required checkups and share the results with the child's PCP.
- A listing of Texas Health Steps providers is also on www.FosterCareTX.com under Find a Doctor.
- If assistance is needed finding a dentist, Medical Consenters can call Member Services.

STAR Health Member Services 1-866-912-6283

The CANS Assessment



- Senate Bill 125
- Assessment tool
 - The CANS assessment is a comprehensive, trauma-informed, behavioral health assessment intended to aid in identifying placement and treatment needs and inform case planning decisions. This assessment provides a full picture of a child's strengths and needs to create the best plan of service.
 - The CANS assessment incorporates the Family Strength and Needs Assessment (FSNA).

How and When are CANS Assessments Completed?



- Starting September 1, 2016
 - Youth 3 to 17 years of age
- STAR Health Member Connections
 - Welcome call
- CANS Certified STAR Health provider

How to Schedule a CANS Assessment



- Assistance locating a CANS provider will be offered during the welcome call.
- A listing of CANS providers is found on www.FosterCareTX.com under Find a Doctor.
- The Medical Consenter should call the CANS provider and schedule an appointment.

How is CANS Accessed?



- The CPS Medical Services Division is currently sending PDFs of CANS assessments to CVS workers via email. Email the CANS mailbox if you haven't received a completed CANS assessment: CANS@dfps.state.tx.us.
- Coversheet for Family Strength and Needs Assessment (FSNA): <https://www.fostercaretx.com/for-providers/resources/important-forms.html>

What is Health Passport?



- Health Passport is an internet-based health information tool that can be accessed from any computer, mobile phone or tablet.
- Health Passport provides caseworkers, providers and Medical Consenters with health-care information like doctor visits, lab work, allergies, immunizations and medications a child in foster care has had.
- There are also important forms and documents you can view like Texas Health Steps visits, PMURs, psychological and behavioral therapy summaries.

Find and Register for Health Passport



www.FosterCareTX.com

A screenshot of the Foster Care Texas website. The browser address bar shows "https://www.fostercaretx.com". The page features the Superior Healthplan logo, navigation links for "Home" and "Contact Us", and a search bar. Below the navigation is a banner for "Welcome to STAR Health" with a sub-header "FOR MEMBERS & CAREGIVERS" and "FOR PROVIDERS & AGENCIES". The main content area includes a large image of a child on a swing. Below this are three service tiles: "Find a Provider" (with a caduceus icon), "Health Passport" (with a document icon and a blue circle around it, and a blue arrow pointing to it from the text above), and "Member Login" (with a laptop icon). Each tile has a brief description of the service.

Health Passport



You can access Health Passport on your smart phone.

- Use your web browser.
- Go to www.FosterCareTX.com.
- Click on the Health Passport icon to login.

The next few slides will give examples of how Health Passport can help you with your casework.

How to View Medical History



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Health Passport: HUEY DUCK Member Search Print All

[Visits](#) [Diagnoses](#) [Procedures](#)

Last: 10 years From Date: 02/11/2015 To Date: 02/11/2016 Go

Click on dates for more details Print

DATE	LOS	DIAGNOSIS	Dx CODE	VISIT TYPE	BILLING ENTITY	SOURCE
05/25/2014		ROUTINE INFANT OR CHILD HEALTH CHECK	V20.2	OFFICE LOCATION CODE	HINE, PETER	SUPERIOR
02/19/2014		CARE INVOLVING OTHER SPECIFIED REHABILITATION PROCEDURE	V57.89	OTHER LOCATIONS	STERN, CHARLES	TMHP
02/13/2014		Removable partial denture	000	DENTAL	STERN, CHARLES	DentaQuest
02/12/2014		CARE INVOLVING OTHER SPECIFIED REHABILITATION PROCEDURE	V57.89	OTHER LOCATIONS	STERN, CHARLES	TMHP
02/07/2014		Posttraumatic stress disorder	309.81	OTHER LOCATIONS	STERN, CHARLES	TMHP
02/05/2014		Radiographs/Diagnostic imaging	000	DENTAL	STERN, CHARLES	DentaQuest
02/05/2014		CARE INVOLVING OTHER SPECIFIED REHABILITATION PROCEDURE	V57.89	OTHER LOCATIONS	STERN, CHARLES	TMHP
02/03/2014		CARE INVOLVING OTHER SPECIFIED REHABILITATION PROCEDURE	V57.89	OTHER LOCATIONS	STERN, CHARLES	TMHP
01/29/2014		CARE INVOLVING OTHER SPECIFIED REHABILITATION PROCEDURE	V57.89	OTHER LOCATIONS	STERN, CHARLES	TMHP
01/25/2014		Posttraumatic stress disorder	309.81	OTHER LOCATIONS	STERN, CHARLES	Canpatco
01/25/2014		Posttraumatic stress disorder	309.81	OTHER LOCATIONS	STERN, CHARLES	TMHP
01/22/2014		CARE INVOLVING OTHER SPECIFIED REHABILITATION PROCEDURE	V57.89	OTHER LOCATIONS	STERN, CHARLES	TMHP
01/21/2014		Bipolar I disorder, most recent episode (or current) depressed, severe, specified as with psychotic behavior	296.54	OUTPATIENT HOSPITAL	STERN, CHARLES	SUPERIOR
01/21/2014		Bipolar I disorder, most recent episode (or current) depressed, severe, specified as with psychotic behavior	296.54	OUTPATIENT HOSPITAL	STERN, CHARLES	TMHP
07/25/2012		ROUTINE INFANT OR CHILD HEALTH CHECK	V20.2	OFFICE LOCATION CODE	HARRIS, GLENNA	SUPERIOR
08/02/2010		ROUTINE INFANT OR CHILD HEALTH CHECK	V20.2	OFFICE LOCATION CODE	BERNAL, JAME	SUPERIOR
02/01/2010		ROUTINE INFANT OR CHILD HEALTH CHECK	V20.2	OFFICE LOCATION CODE	GREENE, ANSHULA	SUPERIOR

Preparing Health-Care Status Information for Court



Health Passport: HUEY DUCK Member Search Print All

Face Sheet Print

Contacts

Allergies

Assessments

Growth Chart

Immunizations

Labs

Medication History

Patient History

Appointments

Age	20 Y	Phone	(123) 456-7890
DOB	03/17/1995	DFPS ID	11111111
Gender	Male	Medicaid ID	55555555
Marital Status	Single	HP ID - for SUPERIOR use	00101111111
Race/Ethnicity	White/Hispanic	Authorized Level of Care	210
Primary Language	N/A	Forensic Assessment Indicator	N
Primary Address	1234 W DISNEY AVE ORLANDO, FL 32789	Transitioning Youth Program	Y

Care Gaps	Nothing found to display.
Active Allergies	<ul style="list-style-type: none"> Amoxicillin Codeine Ibuprofen Lexapro Peanut Butter Peanut-containing Drug Products Penicillins Pollen Shellfish-derived Products Trazodone
Recent Medications	Nothing found to display.

Texas Health Steps Last Visit Date	Last Dental Visit Date
	2/13/2014

Top 5 Diagnoses	
57.89	CARE INVOLVING OTHER SPECIFIED REHABILITATION PROCEDURE
296.54	Bipolar I disorder, most recent episode (or current) depressed, severe, specified as with psychotic behavior
309.81	Posttraumatic stress disorder
20.2	ROUTINE INFANT OR CHILD HEALTH CHECK
000	Intercep dental tx primary

Top 5 Procedures	
T1019	Personal care ser per 15 min
90832	Psychotherapy, 30 minutes with patient and/or family member
90853	Group psychotherapy (other than of a multiple-family group)
81003	Urinalysis, by dip stick or tablet reagent for bilirubin, glucose, hemoglobin, ketones, leukocytes, nitrite, pH, protein, specific gravity, urobilinogen, any number of these constituents; automated, without microscopy
G0431	Drug screen, qualitative; multiple drug classes by high complexity test method (e.g., immunoassay, enzyme assay), per patient encounter

Viewing Results of Recent Texas Health Steps Visits



Health Passport: HUEY DUCK Member Search Print All

Face Sheet | Contacts | Allergies | **Assessments** | Growth Chart | Immunizations | Labs | Medication History | Patient History | Appointments

[View Forms](#) [Submit Forms](#)

Last: 1 year From Date: 02/11/2015 To Date: 02/11/2016

Previous Assessments

Texas Health Steps (3)

- 5 Year Visit**
- Health Service Care Plan
- 9 Year Visit

Dental (1)

Behavioral (2)

HEALTH PASSPORT COVER SHEET

PROVIDER INFORMATION (Required field) MEMBER INFORMATION (Required field)

BEHAVIORAL HEALTH

TEAMS HEALTH STEPS

PHYSICAL HEALTH

FORENSIC ASSESSMENT

OTHER

PHYSICAL HEALTH

FORENSIC ASSESSMENT

OTHER

NAME: HUEY DUCK MEDICAID ID: 8888888888

DOB: 01/11/1990 PRIMARY CARE: OVEN MOKEY MOUSE

GENDER: MALE SEX: FEMALE PHONE: 555-555-5555

DATE OF SERVICE: 01/20/2016

INTERVAL HISTORY: WFLA Allergies

Current Medications:

Abnormal (Mark all that apply and describe):

Autism Screening: None Yes

DEVELOPMENTAL SURVEILLANCE:

HEALTH EDUCATION/ANTICIPATORY GUIDANCE:

ASSESSMENT:

PLAN/REFERRALS:

CHILD HEALTH RECORD

5 YEAR CHECKUP

Health Passport



- Can't login or have questions?
 - Email: TXPassportAdmin@superiorhealthplan.com
 - Help Desk: 1-866-714-7996

Numbers to Remember



Superior Member Services	1-866-912-6283
Relay Texas/TTY (Hearing Impaired)	1-800-735-2989
Pharmacy Helpline (Prescription Drugs)	1-866-912-6283
Medical Transportation	1-877-633-8747
Eye Care	1-866-642-8959
Behavioral Health	1-866-912-6283
Dental Services (DentaQuest)	1-888-308-4766
Alcohol/Drug Crisis Line	1-866-218-8263
Connections (Additional Community Services)	1-866-912-6283
Member Advocate	1-866-912-6283
Medicaid Managed Care Helpline	1-866-566-8989
	TTD 1-866-222-4306

Additional Resources



- If you need more help or aren't sure who to call, your Regional DFPS Well Being Specialist is available to assist you.

Regional DFPS Well Being Specialist			
Region	Name	Phone number	Email
1 & 10	Lissette Amparan	915-521-3976	Lissette.Amparan@dfps.state.tx.us
2 & 9	John Clymer	325-691-8248	John.Clymer@dfps.state.tx.us
3	Terri Wynn	817-543-3979	Terri.Wynn@dfps.state.tx.us
4 & 5	Shelly Allen	903-533-4345	Shelly.Allen@dfps.state.tx.us
6	Deborah Kumar-Misir	713-394-4134	Deborah.Kumar-Misir@dfps.state.tx.us
7	Magen Henderson	254-939-4267	Magen.Henderson@dfps.state.tx.us
8 & 11	Sheryl McCloney	409-730-4132	Sheryl.McCloney@dfps.state.tx.us