

Quick Guide to STAR Health Program Enhancements for DFPS Staff



Superior HealthPlan provides enhancements to the STAR Health program. This means that STAR Health members can receive extra services like the ones listed below.

Benefit Enhancement

Expanded Vision Benefits	Includes unlimited eye glass replacement if lost or broken and expanded vision benefits providing prescription glasses or \$100 towards the cost of any features or frames not covered by Medicaid.
Over the Counter Pharmacy Services	\$30 every 3 months for over-the-counter items through a mail order program.
Care Grant	Small cash grants for items like art supplies, clothing or other personal items.
a2A CentAccount® Rewards Program	a2A CentAccount® Rewards Program offering rewards dollars for members who complete wellness visits, dental checkups and other health screenings for members ages 18 through 20 years old.
Boys and Girls Club of America membership	Up to \$25 towards a Boys and Girls Club of America membership for members ages 6 through 17 years old.
Sports/Camp Physicals	Sports or camp physicals for members ages 4 to 18 years old.
Behavioral Health - 7 day follow-up program	Age appropriate incentive (Teddy Bear or \$10 gift card) when a member goes to their 7 day follow-up appointment after their hospital discharge.
Online Mental Health Resources	In addition to online training opportunities STAR Health members will have access to www.mystrength.com online resources to improve mental health and overall wellbeing available for members, caregiver, and caseworkers.
Case-by-Case Services (upon approval)	Support services available to members when case needs are identified. <ul style="list-style-type: none">• Trauma inform peer support for caregivers.• Practice visits for gynecology and dental appointments.• Arrangement of prior authorized non-emergency transportation to the new placement.• Costs covered for professional assembly and disassembly of durable medical equipment for PMN members when a placement change is indicated.• Provision of identified skilled nursing services for PMN members during transportation to the new placement or the use of non-emergent ambulance transport to new placement.• Provision of up to a 48-hour observation stay in an inpatient setting when placement or supports are not immediately in place during an emergent transition.
Health Passport	In addition to standard web browsing, STAR Health members will have Mobile Health Passport access.
Mobile Crises Outreach Teams (MCOT)	Available statewide through the Local Mental Health Authorities. In addition, STAR Health mobile crises services will be available in Houston, Dallas, San Antonio, Lubbock and Corpus Christi if children/youth are placed with Pathways and Covenant Kids.

Network Enhancement

Psychiatric Hospital Diversion Program	Program is being offered in the Dallas/Fort Worth, Houston, San Antonio and Abilene areas.
Centers of Excellence	Statewide access to specialized foster care clinics that have expertise in child welfare and Trauma Informed Care.

If you would like more information on these services, please view one of the previously recorded DFPS webinar trainings called “STAR Health Program Enhancements,” contact your regional Well Being Specialist or call Superior HealthPlan at 1-866-912-6283.