

Quick Guide to STAR Health Program Enhancements for DFPS Staff



Beginning September 1, 2015, Superior HealthPlan will provide enhancements to the STAR Health program. This means that STAR Health members can receive extra services like the ones listed below.

Benefit Enhancement	STAR Health Today	STAR Health Tomorrow (Beginning September 1, 2015)
Expanded Vision Benefits	Unlimited eye glass replacement if lost or broken.	Includes unlimited eye glass replacement if lost or broken and expanded vision benefits providing prescription glasses or \$100 towards the cost of any features or frames not covered by Medicaid.
Over the Counter Pharmacy Services	None	\$30 every 3 months for over-the-counter medications through a mail order program.
Care Grant	Small cash grants for items like art supplies, clothing or other personal items.	Still available.
a2A CentAccount® Rewards Program	None	a2A CentAccount® Rewards Program offering rewards dollars for members who complete wellness visits, dental checkups and other health screenings for members ages 18 through 21 years old.
Boys & Girls Club Membership	None	Boys and Girls Club Membership for members ages 6 through 18 years old.
Sports/Camp Physicals	None	Sports or camp physicals for members ages 4 to 18 years old.
Behavioral Health - 7 day follow-up program	None	Age appropriate incentive (Teddy Bear or \$10 gift card) when a member goes to their 7 day follow-up appointment after their hospital discharge.
Online Mental Health Resources	Online training opportunities only.	In addition to online training opportunities STAR Health Members will have access to www.mystrength.com online resources to improve mental health and overall wellbeing available for members, caregiver, and caseworkers.
Case-by-Case Services (upon approval)	None	Support services available to members when case needs are identified. <ul style="list-style-type: none"> • Trauma inform peer support for caregivers • Practice visits for gynecology and dental appointments • Arrangement of prior authorized non-emergency transportation to the new placement • Costs covered for professional assembly and disassembly of durable medical equipment for PMN members when a placement change is indicated • Provision of identified skilled nursing services for PMN members during transportation to the new placement or the use of non-emergent ambulance transport to new placement • Provision of up to a 48-hour observation stay in an inpatient setting when placement or supports are not immediately in place during an emergent transition
Health Passport	Standard web browsing only.	In addition to standard web browsing, STAR Health members will have Mobile Health Passport access.
Mobile Crises Outreach Teams (MCOT)	Available state wide through the Local Mental Health Authorities.	In addition, STAR Health mobile crises services will be available in Houston, Dallas, San Antonio, Lubbock and Corpus Christi if children/youth are placed with Pathways and Covenant Kids.
Network Enhancement	STAR Health Today	Coming Soon!
Psychiatric Hospital Diversion Program	Tarrant County only.	Expansion to Houston, San Antonio, and Regions 2/9 to serve Wichita Falls, Abilene, San Angelo, and Midland/Odessa.
Centers of Excellence	Foster Care medical clinics in Houston and Dallas only.	Statewide access to specialized foster care clinics that have expertise in child welfare and Trauma Informed Care.

If you would like more information on these services, please attend one of the scheduled DFPS webinar trainings called "STAR Health Program Enhancements," contact your regional Well Being Specialist or call Superior HealthPlan at 1-866-912-6283.