Superior HealthPlan’s Health Passport is a web-based, secure health information tool built using core clinical and claims data to deliver relevant healthcare information when and where it is needed for Foster Children in the state of Texas. The Health Passport helps Providers, State users, and Service Coordinators improve care coordination, eliminate waste, and reduce errors by providing a person’s medical history and health interactions as the person progresses through the clinical process.

REMINDER: The data in the Health Passport is not a person’s complete medical record, but it does contain information on patient demographics such as: doctor visits for which claims have been submitted, allergies, lab test results, immunizations, and filled medications.

The Health Passport is comprised of nine modules:

Modules

1. **Face Sheet** — An easy-to-read summary that includes member demographics, care gaps, Texas Health Steps and Dental last visit dates, active allergies, active medications and more.

2. **Contacts** — Easily find a foster child’s PCP, Medical Consenter, Caregiver, Caseworker, and Service Coordinator contact information in one place.

3. **Allergies** — Providers can use interactive fields to add or modify allergies at the point-of-care. Once an allergy is charted, it’s instantly checked for medication interactions.

4. **Assessments** — Providers can document Texas Health Steps, Dental and Behavioral Health forms directly online. Mailing or faxing in documents critical to patient care for display is still available.

5. **Growth Chart** — Providers can chart weight, height, length and head circumference at the point of care to track growth of infants and children.

6. **Immunizations** — A comprehensive list of a person’s immunizations collected from ImmTrac.

7. **Labs** — All lab results are made available, where providers typically only have access to the lab results they’ve requested.

8. **Medication History** — A summary of medications filled and access to more detail, including name of the prescription, the prescribing clinician, date filled, and dosage. Indicators representing drug-drug, drug-allergy, and drug-food interactions appear when applicable as soon as new medications or allergies are added to the member record.

9. **Patient History** — Past visits with details that include the description of service, treating provider, diagnosis and the service date.

10. **Appointments** — All users can manage and review appointments for members.
DFPS/Other Access

Step 1: Go to the Superior foster care website (http://www.fostercaretx.com/) to login.

Step 2: To Login, enter the Username (Email) and Password you created during registration. If you need to create an account, click the Create an Account button to register.

Step 3: To access Health Passport, click the Click here to access Health Passport button from your account homepage.
The User Agreement and Disclaimer will appear. Once you have read the agreement, click I have read and agree to these terms to continue.

User Agreement and Disclaimer

User Agreement for Health Care Providers

For purposes of compliance with the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and its accompanying privacy and security standards for an individual's protected health information, Health Care Providers are advised that this website is intended to be used in a manner defined within the "Treatment, Payment and Healthcare Operations" portion of the HIPAA privacy standards.

Terms of the Agreement

As a health care provider:

- You are responsible for identifying authorized users of the Health Passport within your organization.
- You are responsible for ensuring all users in your organization comply with all applicable state and federal laws, including privacy laws.
- Access to patient information must be limited to those patients actively under your professional care.
- You are responsible for maintaining the physical security and confidentiality of Health Passport information that you may view on a computer, print to paper, or copy or download to other formats.
- Passwords cannot be shared. If you are aware that a password has been shared, you are required to notify Superior HealthPlan Network within 24 hours so that a new password can be assigned.
- Superior HealthPlan Network reserve the right to monitor all activity on the website.
- You assume all risk of errors and/or omissions to all information manually added to the system.

Disclaimer

Physician Responsibility
THE HEALTH PASSPORT IS NOT A COMPLETE ELECTRONIC MEDICAL RECORD. Access to the Health Passport does not relieve the health care provider of the professional obligation to obtain an accurate and adequate health history or to obtain any and all additional information necessary to provide professional services in a safe and effective manner, consistent with the prevailing standard of care. The data available in the Health Passport is merely intended to facilitate the provider's information gathering. The provider is responsible for consulting with the patient or their legal guardian to verify the accuracy of Health Passport information used in the patient's care or treatment.

Member Participation
As long as a patient has active coverage in Superior Health Plan Networks ("SHPN") STAR Health Foster Care Program, the patient's information will remain available through the Health Passport. If a patient's enrollment in SHPN STAR Health terminates, the patient's Health Passport record will be archived and will be unavailable for viewing. If a patient is later re-enrolled in STAR Health, his or her Health Passport record will be reactivated; however, patients with a lapse in coverage under STAR Health may have gaps in the information that is available in the Health Passport.
**Member Search**

To search a member, enter the first few letters of the first and last name and one of the three ID numbers (Medicaid ID, SSN, or DFPS ID) and click **Go**.

The search results will display the full name of the member and other demographic information.

Click the member name to access the member’s health record.
Face Sheet

The **Face Sheet** module provides a quick overview of the member’s health record including common diagnoses and procedures, active medications, active allergies, care gaps, and member demographics.

### Health Passport: HUEY DUCK

<table>
<thead>
<tr>
<th><strong>Contacts</strong></th>
<th><strong>Allergies</strong></th>
<th><strong>Assessments</strong></th>
<th><strong>Growth Chart</strong></th>
<th><strong>Immunizations</strong></th>
<th><strong>Labs</strong></th>
<th><strong>Medication History</strong></th>
<th><strong>Patient History</strong></th>
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<tbody>
<tr>
<td>Age: 20 Y</td>
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<tr>
<td>Gender: Male</td>
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<td></td>
<td></td>
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<td></td>
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</tr>
<tr>
<td>Marital Status: Single</td>
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<tr>
<td>Race/Ethnicity: White/Hispanic</td>
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<td></td>
<td></td>
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<td></td>
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<tr>
<td>Primary Language: N/A</td>
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<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Primary Address: 1234 W DISNEY AVE ORLANDO, FL 32789</td>
<td></td>
<td></td>
<td></td>
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<td></td>
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</tr>
</tbody>
</table>

#### Care Gaps
Nothing found to display.

#### Active Allergies
- Amoxicillin
- Cocaine
- Ibuprofen
- Lego
- Peanut Butter
- Peanut-containing Drug Products

#### Recent Medications
Nothing found to display.

#### Top 5 Diagnoses
1. V57.89 CARE INVOLVING OTHER SPECIFIED REHABILITATION PROCEDURE
2. 296.54 Bipolar I disorder, most recent episode (or current) depressed, severe, specified as with psychotic behavior
3. 309.81 Posttraumatic stress disorder
4. V20.2 ROUTINE INFANT OR CHILD HEALTH CHECK
5. 000 Interoc dental bpinary

#### Top 5 Procedures
1. T1918 Personal care ser per 15 min
2. 90832 Psychotherapy, 30 minutes with patient and/or family member
3. 90853 Group psychotherapy (other than of a multiple-family group)
4. 81033 Urinalysis, by dip stick or tablet reagent for citrurb, glucose, hemoglobin, ketones, leukocytes, nitrite, plt, protein, specific gravity, urobilinogen, any number of those constituents, automated, with or without microscopy
5. G0431 Drug screen, qualitative, multiple drug classes by high complexity/test method (e.g., immunoassay, enzyme assay), per patient encounter
Contacts
The Contacts module displays a member's medical and personal contacts.

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Phone</th>
<th>Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>DONOVAN, LINDA</td>
<td>601 E Whistlone Bldg</td>
<td>(512) 529-3936</td>
<td>Primary Care Provider</td>
</tr>
<tr>
<td></td>
<td>Cedar Park, TX</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Williamson (County)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>DISNEY, WALT</td>
<td>503 Town Sq</td>
<td>(123) 456-7890</td>
<td>Medical Consenter 1 (Primary)</td>
</tr>
<tr>
<td></td>
<td>Orlando, FL 32769</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Orange (County)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>DUCK, DAFNEY</td>
<td>16 Cinderella Dr</td>
<td>(123) 456-7890</td>
<td>Medical Consenter 2 (Secondary)</td>
</tr>
<tr>
<td>Aunt</td>
<td>Orlando, FL 32769</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Orange (County)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>DUCK, DEWNEY</td>
<td>111 Minnie Loop</td>
<td>(123) 456-7890</td>
<td>Medical Consenter 3 (Primary Backup)</td>
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<tr>
<td></td>
<td>Orlando, FL 32769</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Orange (County)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>DUCK, LOUIE</td>
<td>111 Castle Ln</td>
<td>(123) 456-7890</td>
<td>Medical Consenter 4 (Secondary Backup)</td>
</tr>
<tr>
<td>DFPS Staff</td>
<td>Orlando, FL 32769</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>DISNEY, WALT</td>
<td>724 Disney Rd</td>
<td>(123) 456-7890</td>
<td>Caregiver</td>
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<td>Unrelated</td>
<td>Orlando, FL 32769</td>
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<td></td>
</tr>
<tr>
<td>DUCK, DONALD</td>
<td>217 S Disney Ln</td>
<td>(123) 456-7890</td>
<td>Service Coordinator</td>
</tr>
<tr>
<td></td>
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<tr>
<td>DUCK, DAISY</td>
<td>219 S Disney Ln</td>
<td>(123) 456-7890</td>
<td>Service Manager</td>
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<tr>
<td>MOUSE, MINNIE</td>
<td>219 S Disney Ln</td>
<td>(123) 456-7890</td>
<td>Caseworker</td>
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<td>Orlando, FL 32769</td>
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</tr>
<tr>
<td></td>
<td>Orange (County)</td>
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<td></td>
</tr>
</tbody>
</table>

NOTE: Caregivers are not necessarily considered Medical Consenters.
Allergies
The Allergies module contains all allergies for a member entered by providers.

Click the allergy name to view the allergy history.

- indicates an interaction with a prescribed medication. If an allergy has a comment associated with it, an asterisk (*) appears next to the allergy name.

The strikethroughs indicate:
- Resolved status—an allergy the member no longer experiences.
- Canceled status—an allergy that could be mistakenly entered.
Assessments
The Assessments module allows providers to document Texas Health Steps, Dental and Behavioral Health forms directly online. Mailing or faxing in documents critical to patient care for display is also available.

Click on form name to open the document.

Expand or collapse all forms by clicking the Expand All and Collapse All buttons.

NOTE:
Fax: 1-866-274-5952
Mail: Superior HealthPlan PO Box 3003, Farmington, MO 63640-3803
Growth Chart

The Growth Chart module contains height, weight, length, and head circumference entered by Providers and calculates BMI, when applicable.

Click a date and time to view details for that date.

An asterisk * indicates there is a comment associated with the entry. A strikethrough will appear in place of uncharted entries (entries that are duplicated or are charted incorrectly).
**Immunizations**

The **Immunizations** module presents a comprehensive list of a member’s immunizations that have been reported to ImmTrac, the Texas Immunization Registry. Additionally, there is a tab that displays immunization schedules for the Centers for Disease Control and Prevention. The Care Gaps tab shows any gaps in care, including missing immunizations.
**Schedule**
The Schedule tab offers child, adolescent, adult and catch-up immunization schedules. Click the respective schedule to open the document.

**Care Gaps**
Click the Care Gaps tab to view gaps in care, including missing immunizations.
Labs
The Labs module contains a list of a member’s lab results.

Click on a date and time to view details of labs.

By selecting Filter Category, you can filter by lab type.
Medication History

The Medication History module contains a detailed list of medications.

Click medication name to view more details.

Scroll over Prescriber and Pharmacy to view contact information.

The legend of icons ( ⚖️⚠️⚠️⚠️ ) denote different medication interactions.
Major interactions are potentially life threatening.
Select **English** or **Spanish** to open a reference document for the given medication.
Patient History
The Patient History module contains visit information from claims data on all services rendered, whether paid or denied. Claims come from all provider types and providers do not need to do anything extra for this data to load.

Click the date to view more visit details.

NOTE: This module should not be used as a tool for claims payments. There is lag time before data is loaded as providers have 95 days to bill, and Superior HealthPlan has 30 days to process.
The **Diagnoses** tab lists visits by diagnoses.

Click the date to view by diagnoses.
Procedures
Click the Procedures tab to view visits by procedures.

Visit Details

<table>
<thead>
<tr>
<th>CLAIM</th>
<th>L253TXE00637</th>
</tr>
</thead>
<tbody>
<tr>
<td>END OF SERVICE</td>
<td>07/25/2012</td>
</tr>
<tr>
<td>ADMITTING PROVIDER</td>
<td>HARRIS, GLENNA</td>
</tr>
</tbody>
</table>

**PROCEDURES**

<table>
<thead>
<tr>
<th>PROCEDURE</th>
<th>CPT Code</th>
<th>DATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tetanus, diphtheria toxoids and acellular pertussis vaccine (Tdap), when administered to individuals 7 years or older, for intramuscular use</td>
<td>90715</td>
<td>07/25/2012</td>
</tr>
</tbody>
</table>
Appointments
Click the date to view appointment details for existing appointments.

Note: Appointments can be modified or removed by the appointment initiator only.
Add Appointment
Click the Add Appointment tab to add a new appointment.

Step 1: Fill in Date, Time, Duration, and add a description, if applicable.
Step 2: Click Add

Note: Appointments can be modified or removed by the appointment initiator only. Appointment information should be used only as a reference and may be tentative. For more information or to confirm appointments, please contact the member’s medical consenter or provider.
Other Tools
• **Member Search**—to return to search screen.
• **Print All**—print complete health record by either (1) selecting a time frame or (2) selecting a date range and click **Go**.
• **Print**—print single module.
• **View**—Hover over member name to view core demographic information.

To **filter**, select the time frame and date range and click **Go**.
Found on modules: *Assessments, Growth Chart, Immunizations, Labs, Medication History, and Patient History* and *Appointments*.

• **Sort** information by clicking on the titles labeled with arrows.
Found on modules: *Allergies, Growth Chart, Immunizations, Labs, Medication History, and Patient History*.
• Hover over **Billing Entity** to view contact information for providers.
Found on module: *Patient History*.
Contact Us

Health Passport Support Desk
1-866-714-7996

E-mail
TX_PassportAdmin@centene.com