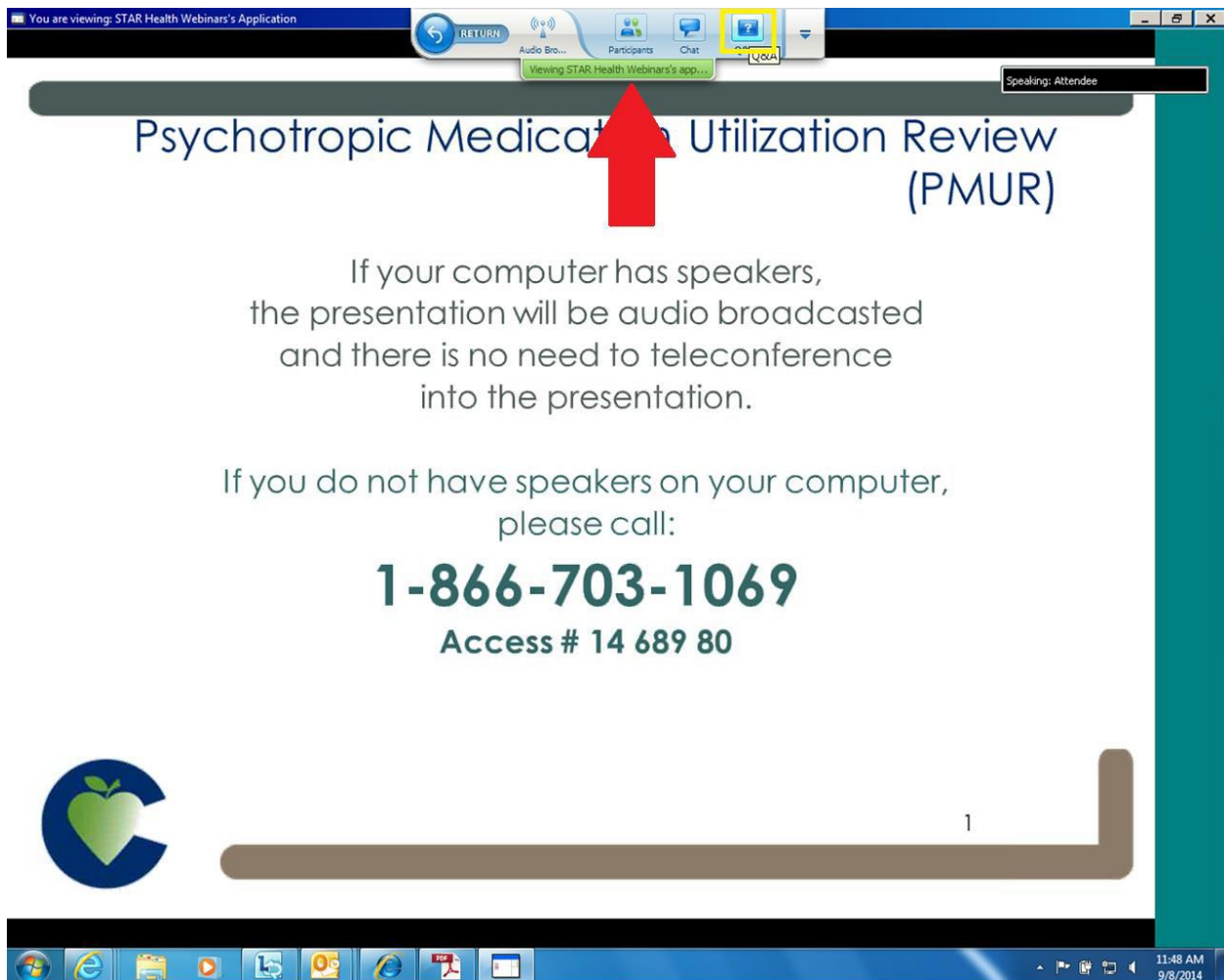


How do I ask a Question?

During the webinar, you may have a question. Please see the below steps in how to ask a question so our panelists can provide you with an answer.



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1

11:48 AM
9/8/2014

At the top of the screen locate the green toolbar. Once the toolbar drops down, select the blue box with the white question mark that has Q&A under it.


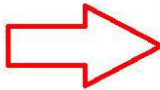

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Q&A

All (0)

Ask: **All Panelists**

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The Q&A dialog box will then appear on your screen. Select "All Panelists" and type your question in the dialog box. Once you have asked your question, press "Send."

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Q&A

All (4) My Q&A (4)

Sonya Harold - 11:47 AM
Q: How do I obtain a copy of this presentation?

STAR Health Webinars - 11:48 AM
A: A copy of the presentation will be emailed to the email address that was provided when you registered.

Sonya Harold - 11:51 AM
Q: How do I ask a question?

STAR Health Webinars - 11:52 AM
A: You can ask a question by typing in the box, selecting "All Panelists" and hitting "Send." One of the panelists will answer your question.

Sonya Harold - 11:53 AM
Q: Can everyone see my question and the answer?

STAR Health Webinars - 11:53 AM
A: It may benefit all DFPS staff to know the questions that are being asked and the answers. If the question is general, all participants will be able to see the question and the answer.

Sonya Harold - 11:52 AM
Q: What if I have a question about a specific child on my caseload?

STAR Health Webinars - 11:54 AM
A: (private) If the question is specific to a child on your caseload, the question can be answered "privately" or by email outside of the webinar training.

Ask: **All Panelists**

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Panelists will provide answers to your questions in regards to obtaining a copy of the presentation in the Question and Answer box. If you have questions that pertain to the webinar topic, the panelists will answer your questions out-loud so that all participants can hear the answer. If you have a question about a specific child, the panelist will attempt to answer your question privately during the presentation, or will contact you after the webinar to gather more information as needed.