



Texas Health Passport

New Features to Access and Use

FosterCareTX.com

SHP_202511823 REV. 03/2025



**superior
healthplan**TM

New Feature Updates

Superior HealthPlan's Health Passport is a web-based, secure health information tool built using core clinical and claims information to deliver relevant healthcare information when and where it is needed for the foster children in the state of Texas.

By using Health Passport, Providers and Service Coordinators can improve care coordination, eliminate waste, and reduce errors by gaining a better understanding of a patient's medical history and health interactions as the patient progresses through the clinical process. Medical Consenters, appropriate Texas Department of Family and Protective Service (DFPS) and Texas Health and Human Services Commission (HHSC) staff, participating providers, Superior, as well as behavioral health clinical staff, have access to detailed member health information. Once securely logged into Health Passport, this information can be accessed, including the **latest features***.



ID Card Module – New module to view, save, or print a member's ID card. The ID card includes the member information, Primary Care Provider information (if applicable), and the pharmacy information.



Assessments Module – New Psychotropic Medication Utilization Review (PMUR) Tracker that will display a notification stating the member has a PMUR in progress.



Messaging - Added two subject lines called Service Coordinator (SC) and Transition Specialist (TS) to Secure Messaging. Health Passport users can use those subject lines to message a SC and/or TS regarding a member's care, an inquiry, or a question.



Placement Change Notification – When a member has undergone a placement change, a banner message will display on the Face Sheet module to alert users.

New Feature Updates

ID Card Module

Use this new module to view, save, or print a member's ID card. The ID card includes the member information, Primary Care Provider information (if applicable), and the pharmacy information.

Health Passport: [Redacted] CCD Export Patients Member Search Print All

Face Sheet
ID Card
Contacts
Allergies
Assessments
Growth Chart
Immunizations
Labs
Medication History
Patient History
ADT
Appointments

2024 ID Cards

Use this page to view or print member's ID Card(s).

Embracing Every Child **TEXAS Health** **superior healthplan.**

MEMBER ID #: [Redacted]
MEMBER NAME: [Redacted]

PRIMARY CARE PROVIDER
NAME: T-19 NONE SELECTED
PHONE:
EFFECTIVE DATE: 12/01/2024

RXBIN: 003858
RXPCN: MA
RXGRP: 2FDA
PBM: EXPRESS SCRIPTS

Member Services | Behavioral Health Helpline | Nurse Advice Line:
1-866-912-6283
Available 24 hours a day/7 days a week
Service Coordinators: 1-866-912-6283 Vitas Services: 1-866-642-8959
Dental Services: 1-888-308-4766
In case of emergency, call 911 or go to the closest emergency room. After treatment, call your PCP within 24 hours or as soon as possible.
Pharmacy Only: 1-833-750-4508
Servicios para Miembros | Servicios de Salud del Comportamiento
La línea de consejería de enfermería: 1-866-912-6283
Disponible 24 horas al día/7 días de la semana
Coordinadores de Servicios: 1-866-912-6283
Servicios de la Vitas: 1-866-642-8959
Servicios Dentales: 1-888-308-4766
En caso de emergencia, llame al 911 o vaya a la sala de emergencias más cercana. Después del tratamiento, llame a su PCP dentro de 24 horas o tan pronto como sea posible.

Save image Print

Note: this ID card does not guarantee payment, or serve as a prior approval for benefits. All claims are subject to your plan benefits and medical necessity. Only members can use their temporary ID card. Letting someone else use their card is fraud, and against the law.

New Feature Updates

Assessments Module

New **Psychotropic Medication Utilization Review (PMUR) Assessment** tracker that will display a notification stating the member has a PMUR in progress.

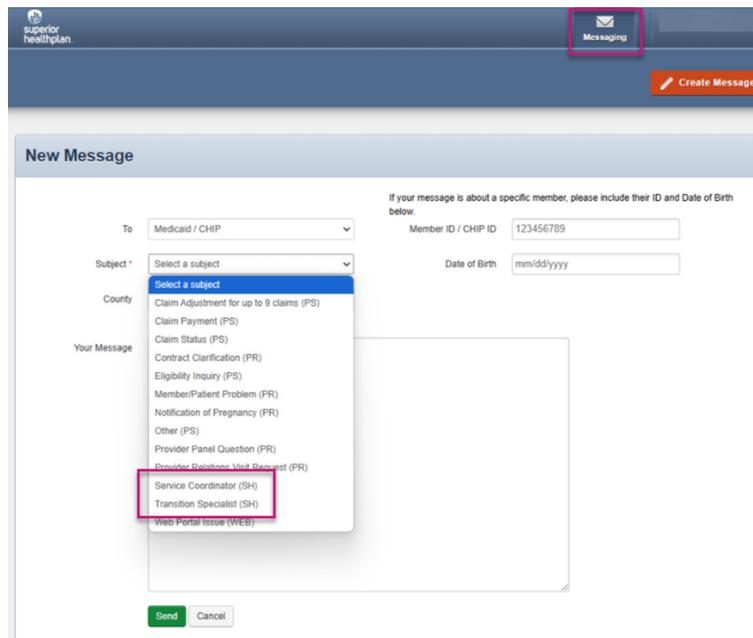
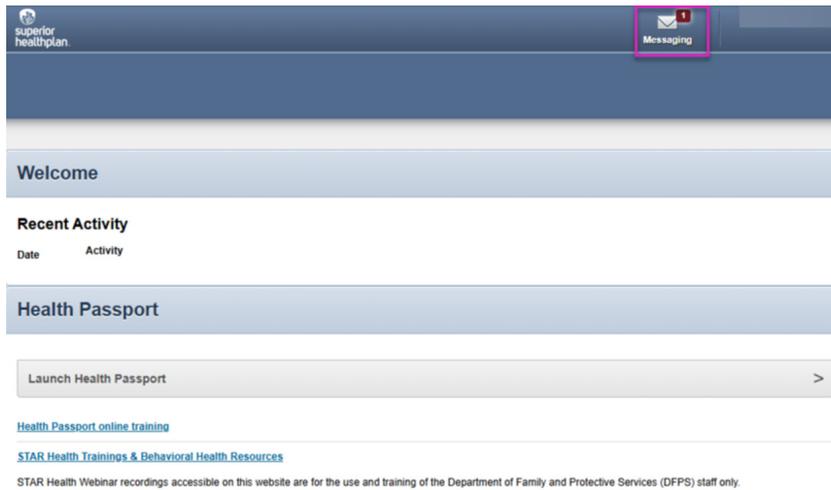
The screenshot displays the 'Assessments' module interface. On the left is a navigation sidebar with options: Health Passport, Face Sheet, Contacts, Allergies, Assessments (highlighted), Growth Chart, Immunizations, Labs, Medication History, Patient History, ADT, and Appointments. At the top right are buttons for 'CCD Export', 'Patients', 'Member Search', and 'Print All'. A yellow notification box at the top states: 'A Psychotropic Medication Utilization Review (PMUR) Assessment is in progress. Assessment Last Updated: {{Date}}'. Below this is the 'Assessments' section with 'Export as CSV' and 'Print' buttons. A 'Notice of Service Coordination Refusal' is shown with the date '07/21/2023'. There are 'Start Assessment' and 'Upload Assessment' buttons. A search bar and 'Date Range: All' dropdown are present. A table lists completed assessments with columns for Assessment, Source, Completed By, Reviewed On, and Download.

Assessment	Source	Completed By	Reviewed On	Download
Monthly Behavioral Health Assessment	Uploaded	Jane Doe	07/21/2023	Download
Family Strengths and Needs Assessment	Online	Jane Doe	07/01/2023	Download
Family Strengths and Needs Assessment	Online	Adam Joiner	05/18/2023	Download
COVID-19 Screening Results.pdf	Uploaded	Dr. F Joshi	06/18/2022	Download
Health Care Services Plan.pdf	Uploaded	Adam Joiner	07/20/2023	Download
STAR Health Individual Service Assessment	Online	Adam Joiner	01/06/2022	Download

New Feature Updates

Messaging

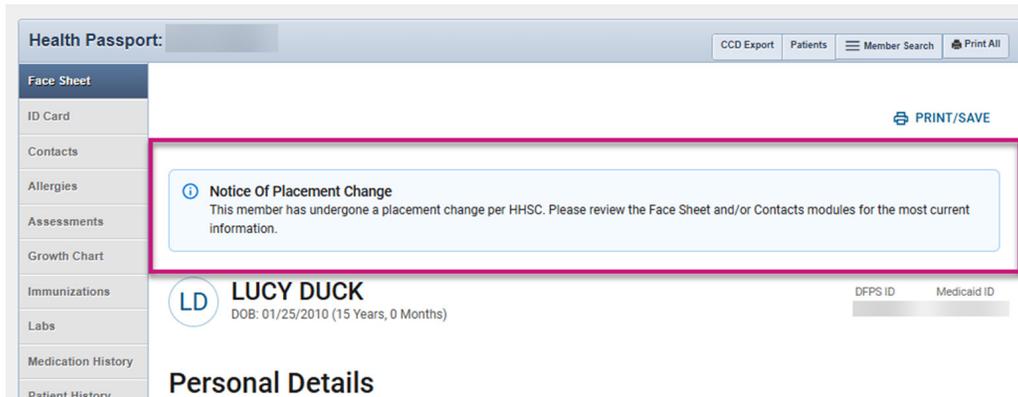
There are two newly added subject lines within the Messaging feature, **Service Coordinator (SC)** and **Transition Specialist (TS)**. Health Passport users can use those subject lines to message a SC and/or TS regarding a member's care, an inquiry, or a question.



New Feature Updates

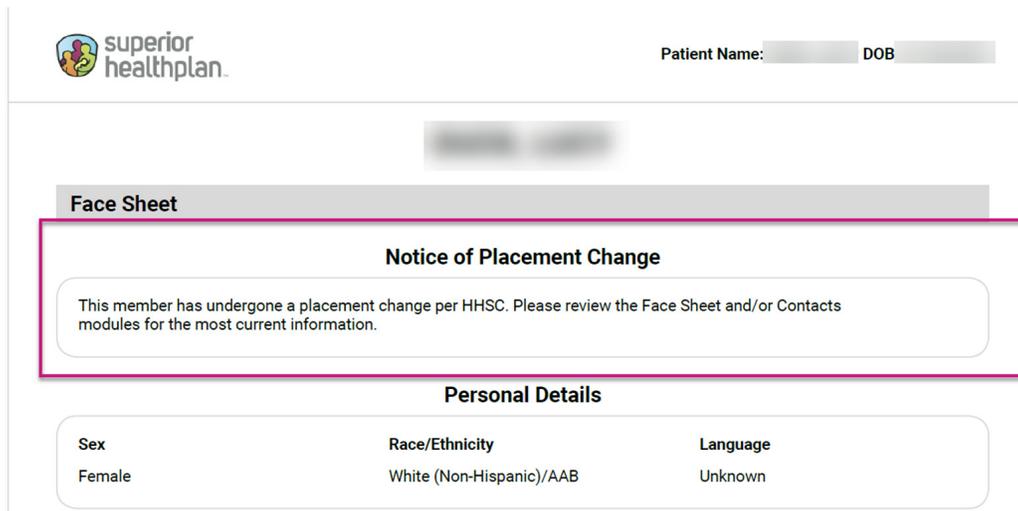
Placement Change Notification

When a member has undergone a placement change, a new banner message will display on the Face Sheet module to alert users. The **Notice of Placement Change** banner message will display for 30 calendar days. If more than one placement change occurs within the 30-day window for the member, then only the most recent placement change notification will display.



The screenshot shows the 'Health Passport' interface for a member named Lucy Duck. The 'Face Sheet' module is selected in the left sidebar. A blue banner with a circular icon containing an 'i' is displayed, titled 'Notice Of Placement Change'. The banner text reads: 'This member has undergone a placement change per HHSC. Please review the Face Sheet and/or Contacts modules for the most current information.' Below the banner, the member's name 'LUCY DUCK' and date of birth 'DOB: 01/25/2010 (15 Years, 0 Months)' are visible. The 'Personal Details' section is partially visible at the bottom.

The placement change notification will also be available in the Print All and Print/Save PDFs.



The screenshot shows the 'superior healthplan.' logo in the top left corner. The patient name and date of birth are displayed in the top right. The 'Face Sheet' module is highlighted in the left sidebar. A blue banner with the title 'Notice of Placement Change' is centered on the page. The banner text reads: 'This member has undergone a placement change per HHSC. Please review the Face Sheet and/or Contacts modules for the most current information.' Below the banner, the 'Personal Details' section is visible, containing a table with the following information:

Sex	Race/Ethnicity	Language
Female	White (Non-Hispanic)/AAB	Unknown



Health Passport Support Desk: 1-866-714-7996

Email: TX.PassportAdministration@SuperiorHealthPlan.com