



Texas Health Passport

New Features to Access and Use

FosterCareTX.com

SHP_202511823 REV. 03/2025



New Feature Updates

Superior HealthPlan's Health Passport is a web-based, secure health information tool built using core clinical and claims information to deliver relevant healthcare information when and where it is needed for the foster children in the state of Texas.

By using Health Passport, Providers and Service Coordinators can improve care coordination, eliminate waste, and reduce errors by gaining a better understanding of a patient's medical history and health interactions as the patient progresses through the clinical process. Medical Consenters, appropriate Texas Department of Family and Protective Service (DFPS) and Texas Health and Human Services Commission (HHSC) staff, participating providers, Superior, as well as behavioral health clinical staff, have access to detailed member health information. Once securely logged into Health Passport, this information can be accessed, including the **latest features***.



ID Card Module – New module to view, save, or print a member's ID card. The ID card includes the member information, Primary Care Provider information (if applicable), and the pharmacy information.



Assessments Module – New Psychotropic Medication Utilization Review (PMUR) Tracker that will display a notification stating the member has a PMUR in progress.



Messaging - Added two subject lines called Service Coordinator (SC) and Transition Specialist (TS) to Secure Messaging. Health Passport users can use those subject lines to message a SC and/or TS regarding a member's care, an inquiry, or a question.



Placement Change Notification – When a member has undergone a placement change, a banner message will display on the Face Sheet module to alert users.

New Feature Updates

ID Card Module

Use this new module to view, save, or print a member's ID card. The ID card includes the member information, Primary Care Provider information (if applicable), and the pharmacy information.

Health Passport:

CCD ExportPatientsMember SearchPrint All

Face Sheet

ID Card

Contacts

Allergies

Assessments

Growth Chart

Immunizations

Labs

Medication History

Patient History

ADT

Appointments

2024 ID Cards

Use this page to view or print member's ID Card(s).

Embracing Every Child
State Health

TEXAS
Health Services

superior
healthplan.

MEMBER ID #

MEMBER NAME:

PRIMARY CARE PROVIDER
NAME: T-19 NONE SELECTED
PHONE:
EFFECTIVE DATE: 12/01/2024

FOXORCATELX.COM

RXBIN: 003858
RXPCN: MA
RXGRP: 2F0A
PBM: EXPRESS SCRIPTS

Member Services | Behavioral Health Helpline | Nurse Advice Line:
1-866-912-6283
Available 24 hours a day/7 days a week
Service Coordinator: 1-866-912-6283 Vision Services: 1-866-642-8959
Dental Services: 1-888-308-4766
In case of emergency, call 911 or go to the closest emergency room. After treatment, call your PCP within 24 hours or as soon as possible.
Pharmacy Only: 1-833-750-4508
Servicios para Miembros | Servicios de Salud del Comportamiento
La línea de consejería de enfermería: 1-866-912-6283
Disponible 24 horas al día/7 días de la semana
Coordinadora de Servicios: 1-866-912-6283
Servicios de la Vista: 1-866-642-8959
Servicios Dentales: 1-888-308-4766
En caso de emergencia, llame al 911 o vaya a la sala de emergencias más cercana. Después del tratamiento, llame a su PCP dentro de 24 horas o tan pronto como sea posible.

Save image

Print

Note: this ID card does not guarantee payment, or serve as a prior approval for benefits. All claims are subject to your plan benefits and medical necessity. Only members can use their temporary ID card. Letting someone else use their card is fraud, and against the law.

New Feature Updates

Assessments Module

New **Psychotropic Medication Utilization Review (PMUR) Assessment** tracker that will display a notification stating the member has a PMUR in progress.

Health Passport:

CCD ExportPatientsMember SearchPrint All

Face Sheet

Contacts

Allergies

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A Psychotropic Medication Utilization Review (PMUR) Assessment is in progress.

Assessment Last Updated: {{Date}}

Assessments

Export as CSVPrint

Below are your completed assessment forms. You can search by name and sort by date range. You can also download and print the forms for your records.

Notice of Service Coordination Refusal

Service Coordination / ISP Refused Date

07/21/2023

Start Assessment

Upload Assessment

Search by assessment name

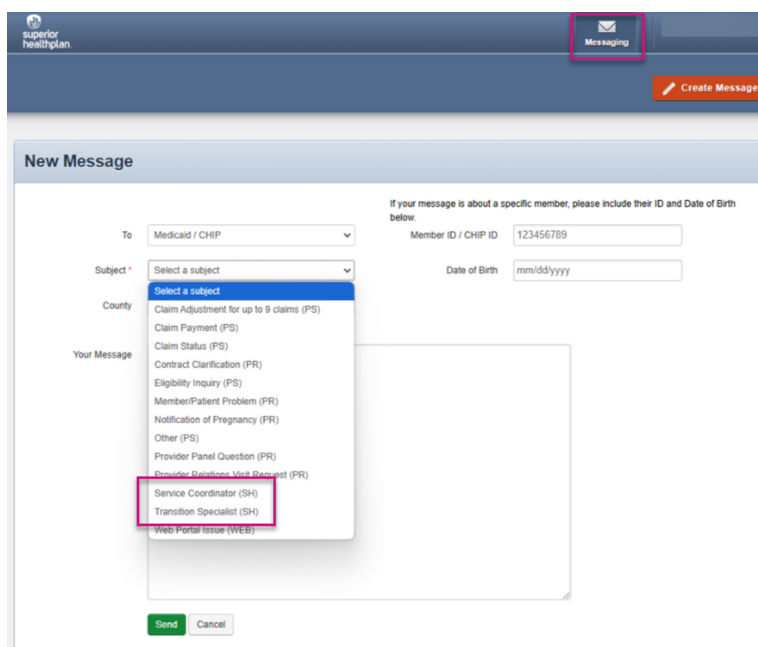
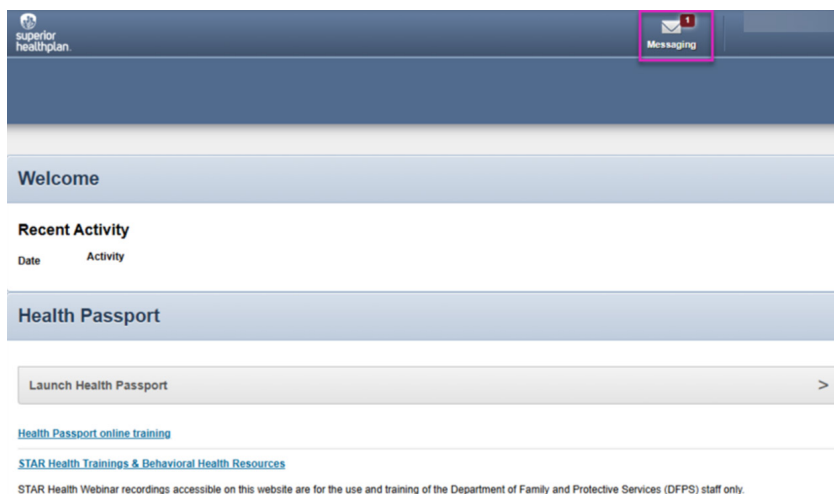
Date Range: All

Assessment	Source	Completed By	Reviewed On	Download
Monthly Behavioral Health Assessment	Uploaded	Jane Doe	07/21/2023	Download
Family Strengths and Needs Assessment	Online	Jane Doe	07/01/2023	Download
Family Strengths and Needs Assessment	Online	Adam Joiner	05/18/2023	Download
COVID-19 Screening Results.pdf	Uploaded	Dr. F Joshi	06/18/2022	Download
Health Care Services Plan.pdf	Uploaded	Adam Joiner	07/20/2023	Download
STAR Health Individual Service Assessment	Online	Adam Joiner	01/06/2022	Download

New Feature Updates

Messaging

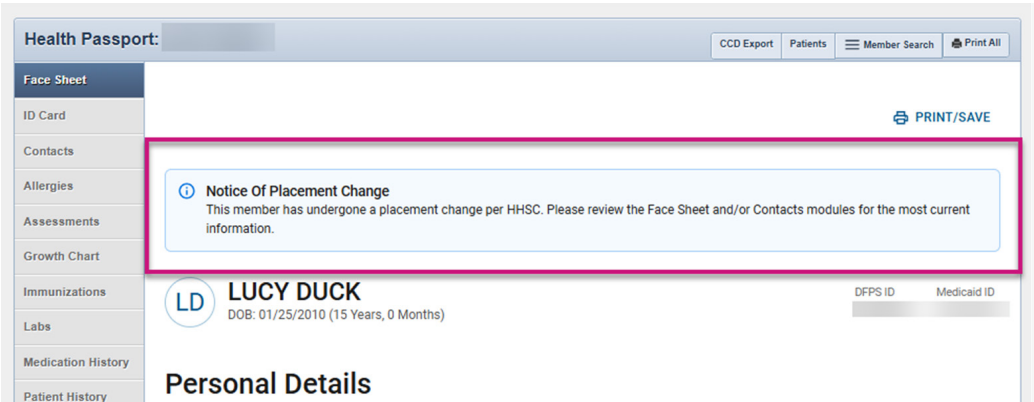
There are two newly added subject lines within the Messaging feature, **Service Coordinator (SC)** and **Transition Specialist (TS)**. Health Passport users can use those subject lines to message a SC and/or TS regarding a member's care, an inquiry, or a question.



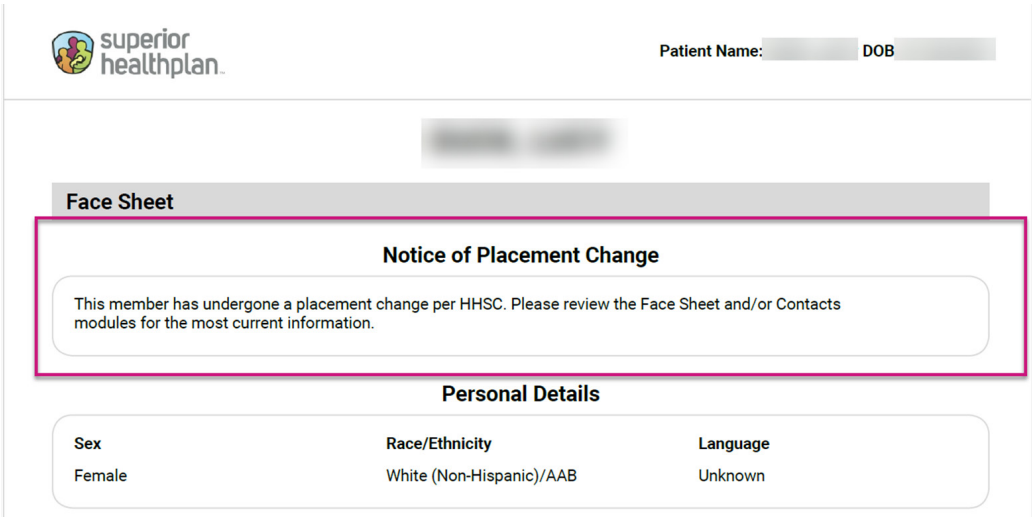
New Feature Updates

Placement Change Notification

When a member has undergone a placement change, a new banner message will display on the Face Sheet module to alert users. The **Notice of Placement Change** banner message will display for 30 calendar days. If more than one placement change occurs within the 30-day window for the member, then only the most recent placement change notification will display.



The placement change notification will also be available in the Print All and Print/Save PDFs.





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