

# Texas Child and Adolescent Needs and Strengths (CANS) Comprehensive 2.0 (Child Welfare) Assessment

## Frequently Asked Questions

### What is the CANS 2.0 assessment?

The Texas Child and Adolescent Needs and Strengths (CANS) Comprehensive 2.0 (child welfare) assessment is a multi-purpose tool developed for youth under the conservatorship of the Department of Family and Protective Services (DFPS). The CANS 2.0 uses four scoring levels to suggest different pathways for service planning. It was developed with the primary objectives of permanency planning, safety and improved quality of life for youth in foster care.

The assessment is designed to use as either a prospective assessment tool for decision support and recovery planning, or as a retrospective quality improvement tool demonstrating an individual youth's progress. It can also be used as a communication tool that provides a uniform language for all youth-serving entities to discuss a youth's needs and strengths.

### Who needs a CANS 2.0 assessment?

Effective September 1, 2016, youth who enter the care of DFPS and are 3-17 years of age need a CANS 2.0 assessment within 30 days of entering care and annually thereafter, per state requirements. These members need an initial assessment within the first 30 days of care, and an annual assessment thereafter. Each time a member enters/re-enters into foster care, a provider has 30 days to complete a CANS 2.0 assessment. Providers must obtain authorization for any updates requested to the initial CANS 2.0 assessment if the annual assessment is not due. The 30 days in foster care will be calculated based on the STAR Health eligibility date.

### Who can provide this assessment?

The assessment is to be completed by a licensed clinician contracted with Superior HealthPlan (STAR Health) foster care members and is certified to administer the tool. The only exception to this are STAR Health members from the foster care redesign area known as Our Community Our Kids (OCOK) Region 3B.

### How can I become CANS 2.0-certified?

A provider can access the CANS 2.0 training at [www.schoox.com/academy/CANSAcademy/register](http://www.schoox.com/academy/CANSAcademy/register). The Texas Comprehensive 2.0 (Child Welfare) is the appropriate version to complete your required certification. The training cost is \$12. Discount coupon codes can be requested for groups of five or more by emailing [ECANS.Support@uky.edu](mailto:ECANS.Support@uky.edu).

### Where should I submit my certification?

CANS 2.0 certificates are the only certificates accepted for STAR Health foster care members. The 2.0 certificate must be submitted initially and annually to [txcans@SuperiorHealthPlan.com](mailto:txcans@SuperiorHealthPlan.com) for accurate payment processing. Please include your National Provider Identifier (NPI) and any other affiliation that you may use to bill for a CANS 2.0 on the certificate or in the e-mail.

### Is this the same assessment conducted by Local Mental Health Authorities (LMHA)?

No, the CANS 2.0 is different from the CANS assessment currently provided by LMHA.

### Can an assessment be billed while the member is inpatient?

Yes, the CANS 2.0 assessment may be billed while a child is inpatient, if the facility has someone on staff who is certified to administer the assessment or is willing to allow a provider onsite to administer the assessment.

### Where will I enter the results of the CANS 2.0 assessment?

The CANS 2.0 assessment will be completed online or on your mobile phone. To access the assessment online or through the eCANS mobile application, please visit the [eCANS Online Portal](#) that STAR Health providers have access to once their certification requirements are met. eCANS also feeds the assessment to Health Passport, where it can be accessed for future review. Providers can access Health Passport by logging into [Superior's Secure Provider Portal](#).

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### How do I know if a CANS 2.0 assessment has previously been conducted?

Providers can verify if a CANS 2.0 assessment has been previously conducted by using Health Passport within the [Secure Provider Portal](#). Providers can choose to conduct re-assessments before the annual re-assessment is due, but updates are non-reimbursable. If there is a clinical need for a new assessment to be completed when a child has not had a lapse in eligibility, the provider will need to request an authorization to conduct a new CANS 2.0 assessment.

### What if I need to make a change to an approved assessment?

To request changes, providers can email DFPS at [cans@dfps.texas.gov](mailto:cans@dfps.texas.gov).

### Where do I get more information on how this process will work?

For more information, providers can register for a STAR Health orientation on the [Foster Care Texas Behavioral Health Trainings webpage](#).

### Will there be any changes for members currently serviced in the foster care redesign area 3B?

No, STAR Health members currently serviced in this area will continue to follow the established protocol.

### Where is my certification listed?

Certified providers can be identified in Superior's printed [STAR Health Provider Directory](#), or online through the [Foster Care Texas Find a Provider Tool and STAR Health Provider Directories](#).

### How often do I have to update my certification?

Providers must update their CANS 2.0 certificate on an annual basis and submit their certificate to [txcans@SuperiorHealthPlan.com](mailto:txcans@SuperiorHealthPlan.com). Failure to submit your CANS 2.0 renewal certificate to the e-mail listed above may result in denied claims.

### If I decide not to become a certified CANS 2.0 assessor, will it impact the rest of my STAR Health contract?

No, providers may offer services according to their contract. CANS 2.0 certification is optional for STAR Health providers, but is necessary to provide the initial or annual CANS 2.0 assessment to STAR Health members and bill for this service.

### Can a CANS 2.0 be completed on the same day as a Psychological or Neuropsychological test?

A CANS 2.0 and Psychological or Neuropsychological test should not be provided on the same day. For additional information, please review [Same-Day Texas CANS 2.0 Assessments and Psychological and Neuropsychological Testing for STAR Health](#).

### Who do I contact for questions?

For any additional questions, please contact your dedicated [Account Manager](#) or call STAR Health Member Services at 1-866-912-6283.