

**STAR Health Webinar Recording:
Service Management Quiz**

1. Children in Foster Care can be enrolled in Service Management by:
 - a. Score on General Health Assessment during welcome call
 - b. Caseworker calls Member Services and requests Service Management
 - c. Medical Consenter calls Member Services and requests Service Management
 - d. All of the above
 - e. None of the above

2. STAR Health Service Management is a program that provides special support services that manage all medical and behavioral health care need for children in Foster Care.

True
False

3. Specialized Care Management programs include:
 - OB Care Management for Pregnant Youth
 - Disease Management for Children with Asthma
 - Disease Management for Youth with Intellectual or Developmental Disabilities (IDD)
 - Transplant Service Management
 - Dual Behavioral and Physical Health Diabetes Care Management

True
False

4. Service Managers are:
 - a. Licensed master social workers
 - b. Registered nurses
 - c. Licensed professional counselors
 - d. All of the above
 - e. None of the above

5. STAR Health Member Services number is 1-866-912-6283.
 - a. This number can be used 24/7 to reach Member Services or the nurse advice line after hours.
 - b. This number can be used to reach Member Services, Member Connections and Service Management.
 - c. Calls will be authenticated to be sure that callers are authorized to receive information on the child.
 - d. All of the above
 - e. None of the above

Answer Key:

1. D
2. True
3. True
4. D
5. D